



Wi-Fi

There are two Wi-Fi networks available. One is 2.4 Ghz and the other is 5 Ghz.
If your device supports 5Ghz use it.

2.4 Ghz

5 Ghz

Network Name: AtlanticPanorama-2g

Network Name: AtlanticPanorama5g

Password: Please_Rate_Us_2g

Password: Please_Rate_Us_5g





Pool

The Sueño Azul Beach Club pool is located at 100 meters from the apartment, at the end of Calle Nivaria. At the end of Calle Isora, on the left side, there are stairs leading directly to the pool. With the provided card you will get entrance and two sunbeds for free; if you want the umbrella, that is not included. In the pool area you can enjoy a bar and a restaurant.

Pool is open from Tuesday to Sunday from September to July. In August it is open every day. Opening time is 11:00am and the closing time is 8:00pm.

Due high occupancy in high season it is highly recommended to directly reserve sunbeds for Saturday and Sunday at least 2 days in advance.



Welcome

Welcome to Atlantic Panorama, our beach house in Tenerife. We have written this welcome book so that you can quickly know the essential information to make the most of your stay.

You want to have a wonderful holiday and we want it for you too. We believe that when you are here this is your home for as long as you stay and that you will be relaxed, comfortable and happy.

The house

We have tried to equip our home with a high standard and anticipate your needs by providing all the things you could possibly want for a luxury and relaxed stay. Linen, towels, hair dryer, come standard, and a washing machine is available so you don't have to worry about luggage restrictions. Kitchen is fully equipped with both a microwave and a ventilated oven.

Location

The house is located in Sueno Azul - Callao Salvaje, one of the most exclusive locations of Costa Adeje. It features a garden just in front of the Ocean looking at La Gomera island. Every evening you will enjoy a unique sunset that will paint the sky with unique colors.

The area is quiet and peaceful but at the same time not far (400 meters) from restaurants, supermarkets and shops.



Arrival and departure

Driving directions

House address is “Calle Isora – Callao Salvaje”. If you arrive by car and have a car GPS system, use “Calle Isora, 7, Callao Salvaje” as address to reach the correct parking.

Here’s a link to [Google maps](#) showing also a selection of nearby amenities and services.

Distance is about 23 km from Tenerife South Airport and about 92 km from Tenerife North Airport.



Check-in and Check-out

Check-in time is 3pm and check-out is 11am. We can sometimes arrange an early check-in or a late check-out if there is no overlapping of guests so please contact us if you will arrive early or need a late checkout and we'll do our best, without any promises! If we have guests arriving that day it will be almost impossible to offer a late check-out due to the cleaners needing to prepare for those guests. At check-out please take the rubbish, run the dishwasher and, if we can't be there, leave the keys on the table and be sure that the door is firmly closed.

Cleaning

You will find the house clean on arrival but please let us know if you are not satisfied. After you depart our cleaners will perform that for the next guest.



Atlantic Panorama
Guest guide
support@atlanticpanorama.com
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They have a key and will access the house at some point during the day, but not before 11am. If you need a cleaning service more often, please let us know and we will arrange this. An extra payment will apply. On departure it would be helpful if you could leave the house (particularly kitchen contents and bbq) clean and tidy when you leave. No need for you to perform a full clean!



Appliance Instructions

Wi-fi and Internet

There is a 1Gb fiber connection served with Wi-Fi. You will find the needed password in the apartment. The service is provided for your enjoyment, but you are responsible for safe and appropriate use and complying with all laws. If there is any loss of service, please contact us. You'll find Wi-Fi codes at the end of this document.

Kitchen equipment

All manuals for the electrical equipment and appliances are in the middle draw of the unit to the left of the sink.

The Dishwasher:

It's very simple, we promise! We provide a supply dishwasher soap - you will need to insert one into the flip box container on the inside of the dishwasher door. Then press the program button of your choice - there are a few settings which are obvious - then press the start button.

The Fridge/freezer:

You should not need to adjust any settings. If you run into any difficulties (e.g. it's not cooling efficiently) please let us know.

The Hob and Ovens:

The hob is a three-burner induction hob, and you will find both a ventilated oven and a microwave oven.

LAUNDRY APPLIANCES

We have a silent washer located in the bathroom. There is a supply of detergent for your use. To operate the machines, simply select the program you want, place the detergent in the tray, close the door, and hit start. If in any doubt, there are instructions next to the machines.



Enjoying the house.

Tv system

Tv offers more than 2000 streaming channels in English, Spanish, Italian, Deutsch, Russian, French, Portuguese, Chinese and Japanese. If you need any other language, please let us know and we'll add it. To watch streaming channels just open the "Flix" app from the TV home page and select the language you like. A list of available channels will appear. Netflix guest account is provided. Tv has a built-in chromecast so you can stream contents from your device. You can use your own accounts on the smart TV but it is your responsibility to remove your data before you leave.

BBQ

In the garden you find a Weber barbecue and all you need to use it (coal and barbecue tools) while you take a relax on the terrace. Please use the barbecue with all necessary precautions.

Pool

At about 100 mt from the house there is a beautiful salted water pool. It's not a community pool but our guest will have free access and sunloungers. The opening hours of the swimming pool may change according to the season and in high season it may be necessary to reserve your own sunbed.



Other useful information

Linen/Towels

We'll provide you with linen and a set of towels for each guest. If your stay is longer than a week we'll provide an extra set of both.

Garbage/Recycling

At 100 mt from the apartment you will find community rubbish containers. Specific containers are available for paper, glass and plastic.

Safety

Emergency phone numbers

| Emergency | Police | Guardia Civil | Ambulance | Fire fighters |
|-----------|--------|---------------|-----------|---------------|
| 112 | 091 | 062 | 061 | 080 |

First aid kit

A first aid kit is provided in the bathroom cabinet drawer.



Nearest Places

ATM

The nearest ATM can be found in Callao Salvaje at Calle el Jable, 42

GAS / PETROL STATIONS

The nearest gas station can be found in Adeje at Avenida Barranco las Torres P7-S9

GROCERY STORE

The nearest grocery store can be found in Callao Salvaje at Calle El Jable

PHARMACIES

The nearest pharmacy can be found in Callao Salvaje at C. el Jable, 45

POLICE STATION

The nearest police station can be found in Adeje at Avenida Barranco las Torres, 3

POST BOX / POST OFFICE

The nearest police station can be found in Armeñime at Calle Gustavo Adolfo Bécquer, 27



Please

- Do not move furniture because it could easily damage the floor
- Smoking is not allowed inside the house but permitted on the terrace and in the garden. Please use the provided ashtray.
- We love pets but we have guest with allergies to animals and, as much as we are careful about cleaning, we cannot accommodate pets. Sorry about that.
- No unregistered guest allowed in the house and no parties or events.
- We understand that sometimes accidents happen! Should you break anything please let us know as soon as possible so that we try to repair it for you and for the next guests.
- If it's minor damage we usually won't charge. If it's a larger issue (e.g. the TV screen!) we would like to agree the cost with you before you leave to avoid any issues later.



Restaurants

Giving out suggestions about restaurants is tricky due to personal tastes, but we can suggest some because we enjoyed them and had a good experience; we don't have any affiliations with these restaurants. It's highly recommended to reserve.

If you love Paella we absolutely recommend "Guachinche Como En Casa"

📍 TF-235, 131, 38297 La Laguna ☎ 922 87 65 09

"Las Goteras" in Tejina de Isora is a canarian restaurant where you can eat a special fillet and many grilled dishes, but also typical food such as "papas arrugadas", "queso asado con mojo", "carne de cabra" and much more.

📍 La Gorrina, 12, 38685 Tejina de Isora ☎ 922857056

If you like to eat fish, we highly recommend the "Taberna Marinera Agua y sal" restaurant in Playa San Juan. Here you choose the fish from a display counter.

📍 Avda del Emigrante n° 24, Playa San Juan ☎ 922 08 57 68

There are many other very good seafood restaurants in Tajao.

In La Caleta de Adeje (which is just a beautiful location) you will find good seafood restaurants, such as "Masia Del Mar", "Piscis", "Restaurante El Salitre".

There is also a very good sushi restaurant, is called "Reustarant 88". All these restaurants are located on the promenade.

Last, but not least, is "L'incontro Ristorante Pizzeria" in Playa Paraiso. You can eat the best pizza on the island and real Italian style pasta.

📍 Avenida Adeje 300 C.C Oasis, n. 1, Playa Paraiso ☎ 610 34 05